

Candlelight Concert Series @ The Trolley Barn

FAQS

Are refunds allowed?

No refunds are allowed. Exchanges to other dates and/or times are permitted up to 48 hours before the start time of the originally purchased event and is based on availability. Please email hello@feverup.com directly to change your ticket.

When should I arrive?

The concert will be 1 hour long. Doors will open 1 hour prior to the start time on your ticket and we encourage guests to come at least 30 minutes before the start time. The performance will start promptly at the start time and doors will be closed once the performance starts. No late entry is permitted under any circumstances.

Can I bring animals?

No animals are allowed under any circumstances. Please contact us directly at hello@feverup.com if you plan to bring a service animal.

Do I need to print my ticket?

You don't need to print anything, you only need to show your Fever ticket(s) in the app or email upon arrival at the venue.

Is there an age requirement?

Must be 10 years old or older to attend. Anyone under the age of 16 must be accompanied by an adult.

Are food and drink available?

Food and nonalcoholic drinks are available for separate purchase. Please browse the menu [here](#).

Is there parking available?

There is street parking available on Edgewood Avenue, Elizabeth Street, and Waverly Way. On all Thursdays except September 10, the Inman Park Methodist Church lot (1/2 block from the venue) will be open for parking at the corner of Edgewood Avenue and Elizabeth Street. The venue is also located 2 blocks from the Inman Park Marta station.

Can I purchase a ticket at the event?

No tickets are available at the event for purchase. All tickets must be purchased through the app or website (www.feverup.com) prior to arriving at the event.

Do I need to wear a mask?

Besides sitting at your seat, all attendees are mandated to wear masks throughout the entire experience time and especially while moving throughout the venue. You will not be permitted inside the venue without a mask and if you do not have a mask, the venue staff will provide you with one.

Fever takes your safety very seriously. Please make sure to read the safety measures [here](#).